

LETTERS OF RECOMMENDATION

Chad Burgard

CenturyLink Manager- Local Capacity Management

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Jacksonville, AR 72076

(501) 241-6365

To whom it may Concern,

Mr. Walters has worked for me for over a year. Bert is a motivated employee with a well rounded Network knowledge base. He covered a broad area of the network for us and was able to manage this workload well. He was responsible for monitoring the Core uplinks on our internal network. Once a link would reach our pre-defined threshold he would work closely with a large stakeholder base to make sure we resolved the congestion issue prior to negatively impacting our customers.

Bert has a strong work ethic with a drive to achieve department goals. His attention to detail and network knowledge made him a valuable member of my team. He is driven to better himself, at the time of employment for me he was looking for ways to advance in the company. He developed good relationships with all stakeholders, which made short-work of the implementation of large complex solutions.

Mr. Walters was let go from the company in good standing and if given the opportunity I would hire him again, if an opening were to come up. I believe he would make a valuable asset to your company/department.

Regards,

Chad Burgard

Dear Sir or Madam:

The purpose of this letter is to offer input, feedback, and ultimately a recommendation for Robert Walters.

I have been associated with Robert for approximately twelve (12) years of which he was one of my employees for seven (7) years. While Robert has not directly reported to me for the past five

(5) years, I know he has progressed his career from when he reported to me and some of Robert's attributes for which I'm most appreciative and recognize are he's:

1. Committed to Excellence
2. Positive
3. Consistent
4. Calm/Patient
5. Organized

I would hire Robert myself if the opportunity would arise and as a result, I wholeheartedly recommend him for consideration of any positions for which he's applying!

And if I may answer any questions, please don't hesitate to contact me (and if I cannot answer my phone, please leave message and I'll return your call).

Sincerely,

Greg Jester

Sr. Manager, Operational Effectiveness; CenturyLink (Monroe, LA)

Mobile: 318.381.1867

TO WHOM IT MAY CONCERN:

This letter is to provide my letter of recommendation for Robert Walters. I was Robert's direct supervisor for several years. He was consistently professional and pleasant, tackling all assignments with dedication.

Robert is a take-charge person who is able to present creative ideas and communicate the benefits. He successfully developed several task flows for our team which resulted in more efficient handle times (revenue) for our company.

Though Robert was an asset to our offline support center, he was also extraordinarily helpful in other areas of our company. Robert assumed leadership roles in management meetings and was instrumental in motivating our employees.

I highly recommend Robert for employment. He is a team player and would make a viable asset to any organization.

Sincerely,

Toni Conway
Supervisor of Customer Support

To Whom It May Concern:

I am writing this letter of recommendation for Mr. Bert Walters. Mr. Walters has been our IT manager for the last several years, and his knowledge and professionalism has been a major **asset** for our facility. Mr. Walters is always friendly to all of our staff and listens to any technical issues that they have, and promptly resolves them.

Mr. Walters is extremely knowledgeable in his field and is very patient with the staff when teaching them how to operate different programs in our facility.

In my opinion, Mr. Walters would be an asset to any organization that he is affiliated with.

Thank you.

A handwritten signature in blue ink, appearing to read 'Eric Stott', written over a horizontal line.

Assistant Warden Eric Stott
Catahoula Correctional Center
Harrisonburg, LA 71340